



The 3-Layer Brand-Voice Checklist

A practical guide to building and maintaining a consistent brand voice

Introduction

A strong, consistent brand voice is the foundation of every memorable brand. This checklist will help your team define, apply, and maintain your unique voice—across every channel, every time.

ORKSHEET —	
Layer One: Tone & Personality	
Define Your Brand's Personality	

Select 3–5 adjectives that best describe your brand's tone (e.g., bold, friendly, expert, playful, trustworthy, witty, approachable).



Layer One: Tone & Personality

our brand were a person, they would sound like:	r Brand's Tone Adjectives:	
ample phrases that capture our voice:	ur brand were a person, they would sound like:	
ample phrases that capture our voice:		
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Example: Adjectives: Friendly, expert, witty

Sample phrase: "Let's make this simple—no jargon, just results."



Layer Two: Do's & Don'ts

Turn Tone Into Action. Use this table to clarify what's on-brand and what's not.

Do (On-Brand)		Don't (Off-Brand)
Use everyday language	\	Use jargon or buzzwords
Be direct and clear	\	Be vague or overly formal
Show personality	\	Sound robotic or generic
Use our signature phrases	/	Use inconsistent taglines

Real-World Scenarios

Scenarios	Do	~	Don't
Website headline	Get started in minutes	✓	Leverage synergistic solutions for robust transformation.
Email Greeting	Hi there, ready to dive in?	✓	Dear valued customer, we are pleased to inform you

Your Team's Examples:

On-brand	>	Off-brand



Layer Three: Approval Workflow & Consistency Maintenance

Build Your Review Process

Who reviews content for voice?		
What criteria do they use?		
Use our signature phrases		
Sample Approva	al Checklist	
Does this sound like	us?	
Is the tone consister	it with our guidelines?	
Are banned words a	voided?	
Are key messages included?		
Has a second pair of		
	eyes reviewed this?	

Quality Control Tips

- Schedule regular brand voice check-ins (monthly or quarterly).
- Update your checklist as your brand evolves.
- Keep a log of common issues and how you resolved them.



Quick Reference Page

The 3-Layer Brand-Voice Checklist (At a Glance)

- 1 Define your tone and personality
- 2 List do's and don'ts with real examples
- 3 Set up an approval workflow and regular reviews

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